

Aspirational Districts Programme & Aspirational Blocks Programme (ADP & ABP)

1.4	Norms for discharge of functions (Section 4 (1) (b) (iv)	
1.4.1	Nature of Functions/ Services Offered	The ADP launched on 5th January 2018 by the Government of India and anchored by NITI Aayog, aims to bring transformative changes in the most under-developed districts of India called Aspirational Districts. As of now, 112 Districts have been identified by ranking them on deprivation and other critical sectors like health, nutrition and education, among others. On similar lines of ADP, Aspirational Blocks Programme (ABP) was launched in January 2023. The ABP programme focuses on improving governance to enhance the quality of life of citizens in the most difficult and underdeveloped blocks of India by converging existing schemes, defining outcomes, and monitoring them on a constant basis. In both the programmes performances of districts or blocks, as the case may be, is assessed by monitorable Key Performance Indices (KPIs) and the top performing districts or blocks are provided award money under challenge method. 500 blocks from across 27 states and 4 Union Territories of India are part of the programme.
1.4.4	Time Limit for achieving the targets	Depends upon the nature of work
1.4.5	Process of redress of grievances	Through RTI, E- Samiksha Portals and CPGRAMS

Green Transition & Climate Environment Divisions

1.4	Norms for discharge of functions [Section 4(1)(b)(iv)]	
1.4.1	Nature of functions/ services offered	GTC follows extant process of decision making of Govt. of India, as applicable.
1.4.2	Norms/ standards for functions/ service delivery	Final decision-making authority varies from case to case and includes authority up to the level of the Adviser (GTCE)/ PD (GTC)/Chief Executive Officer/ member/ VC level as the case may be.
1.4.3	Process by which these services can be accessed	Extant Govt. of India provisions, acts, rules etc. are followed and other rules/

		provisions issued by the competent authority.
1.4.4	Time-limit for achieving the targets	Cases are disposed of as per the time limits prescribed from time to time.
1.4.5	Process of redress of grievances	Actions are taken in accordance with the departmental instructions prescribing the level of final disposal and channel of submission for each category of cases

General -IV

1.4	Rules, regulations, instructions manual and records for discharging functions [Section 4(1)(b)(v)]	As per the DFPR, GFR, O.M. issued by Ministry of Finance.
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Water & Land Resources

1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]	The functions of WLR Division's works are discharged as per instructions as issued from time to time by competent authority of NITI Aayog and other relevant rules/ regulations/instructions of Govt. of India
1.4.1	Nature of functions/ services offered	
1.4.2	Norms/ standards for functions/ service delivery	
1.4.3	Process by which these services can be accessed	
1.4.4	Time-limit for achieving the targets	
1.4.5	Process of redress of grievances	

Social Justice & Empowerment

1.4	Norms for discharge of functions [Section 4(1)(b)(iv)]	
1.4.4	Time-limit for achieving the targets	Depends on the nature of work.